

# #30331600 - 256-6780330 [ ref:\_00DD0qpSR.\_5002p2h0Bpm:ref ]



**From** 24h Hotelbeds <24h@hotelbeds.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>  
**Date** 24/03/2022 10:03

*If you would like to add any extra information, then please select reply (below/above) without modifying the Query Subject.*

Case Number: 30331600

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Case Subject: 256-6780330 // Hotelbeds,

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Created Date/Time: 3/24/2022 11:31 AM

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## Agent Response:

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<key id="Comment">

Dear Howard,

Greetings from Hotelbeds,

As per our conversation on the phone

Booking: 256-6780330

Name: ROBERT ZIMINSKI

Dates: 18/03/2022 - 26/03/2022

The STRAT Hotel, Casino and Skypod

The hotel informed me they are only charging 41.95 USD per night as a resort fee which is mandatory.

They also only charge 4 nights of resort fee as compensation for the issues at the moment of check-in, and not for 8 nights.

For further information, please let us know.

</key>

Regards/Un saludo,

Sebastián Bravo

Client Operations Executive

USA, Canada & Others: (+1) 8448126597

Brasil: (+55) 1131975981

How did we do? Please let us know by rating the quality of our service on a scale of 0 to 9 (9 being very satisfied):

0 1 2 3 4 5 6 7 8 9



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