

## Re: Refund - Need address



**From** kimberly robinson <perfectfinishes40@gmail.com>  
**To** <custcare@rooms101.com>  
**Date** 2022-03-22 05:36

Original address was 361 Thompson st Morrow, Ohio 45014

On Tue, Mar 22, 2022 at 9:35 AM kimberly robinson <[perfectfinishes40@gmail.com](mailto:perfectfinishes40@gmail.com)> wrote:

5697 Neptune way  
Fairfield, Ohio 45014

On Tue, Mar 22, 2022 at 9:28 AM <[custcare@rooms101.com](mailto:custcare@rooms101.com)> wrote:

Kimberly,

We refunded \$470.52 on 3/18  
and \$235.26 on 3/22 (this morning)

and a check will be cut for the remaining \$300 owed. Need an address to mail the check to please.

Customer Care

On 2022-03-22 05:20, kimberly robinson wrote:

> \$235 i just paid last we on 0904

>

> On Tue, Mar 22, 2022 at 9:18 AM kimberly robinson

> <[perfectfinishes40@gmail.com](mailto:perfectfinishes40@gmail.com)> wrote:

>

>> I also just paid \$200 something dollars on the 0904 card. That can

>> be refunded to my card

>>

>> On Tue, Mar 22, 2022 at 9:06 AM <[custcare@rooms101.com](mailto:custcare@rooms101.com)> wrote:

>>

>>> Kimberly,

>>>

>>> We are unable to issue a refund back to a card that was not

>>> charged due

>>> to the new PCI rules. We will however refund by check the balance

>>>

>>> charged on the original credit card.

>>>

>>> We ask that you please confirm your mailing address and the check

>>> will

>>> be sent out today.

>>>

>>> Thank you.

>>>

>>> Customer Care

>>>

>>> On 2022-03-21 19:24, kimberly robinson wrote:

>>>> When is the rest of my refund getting return. The card ending

>>>> 8820 is

>>>> no good. You can put it on 0904 debit card. If someone can call

>>>> me at

>>>> 813-394-9339x. You only refunded \$470.00