

## Refer to: Steven Burda 2202-06172/VR (FDACS Acknowledge Receipt-Business Response)



**From** CSMediation <CSMediation@fdacs.gov>  
**To** michele@rooms101.com <michele@rooms101.com>, Rollings, Vanessa <Vanessa.Rollings@fdacs.gov>  
**Date** 2023-02-07 06:13

February 07, 2023

2202-06172 / VR

MBA MARKETING, INC.  
PO BOX 290538  
PORT ORANGE, FL 32129

Subject: BURDA, STEVEN

Dear Sir or Madam:

The Department of Agriculture and Consumer Services has received your response to the above referenced complaint. We appreciate your cooperation in our informal mediation process. The complaint has been closed at this time and a copy of your response has been provided to the consumer for their records. The closing of this complaint does not prohibit the Department from seeking enforcement action regarding any statutory violations that may have occurred.

If you have additional information or considerations relating to this complaint that you feel the division should have on record, please contact us using the address and case reference number noted above.

As you may know from previous correspondence with the division all complaints are a matter of public record and will be provided to consumers, news agencies, other state agencies, or any other interested parties.

Sincerely,

Florida Department of Agriculture and Consumer Services, Division of Consumer Services

\*Emails sent to this email address are not monitored\*

Please note that Florida has a broad public records law (Chapter 119, Florida Statutes). Most written communications to or from state employees are public records obtainable by the public upon request. Emails sent to me at this email address may be considered public and will only be withheld from disclosure if deemed confidential pursuant to the laws of the State of Florida. Please do not include Social Security numbers(s), bank/credit card account numbers or medical records with your information.

-----Original Message-----

From: [michele@rooms101.com](mailto:michele@rooms101.com) <[michele@rooms101.com](mailto:michele@rooms101.com)>  
Sent: Friday, January 27, 2023 12:15 PM  
To: Rollings, Vanessa <[Vanessa.Rollings@fdacs.gov](mailto:Vanessa.Rollings@fdacs.gov)>  
Subject: [External] Steven Burda 2202-06172/VR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vanessa,

I received this complaint again and not sure why.

I had already mailed the response and then sent it via email to you as you requested due to some kind of system error you were having.

I have attached the response again.

We have not heard from the client since the refund was issued.

I would appreciate a response back that this matter is closed.

Thank you.

Michele