

## Hello Halley,

I would like to cancel our trip to Branson MO that we set up through your company. We can no longer make the trip. I would also like to let you know that the lady who I dealt with in setting this trip up was very rude to me. She was also rude to my boss when she called in to set up the payment for the rest of the total cost. When I went to cancel she was even more rude. I may have kept the trip on file for the two years had she been friendly and a little understanding but no way do I want her to make any commission off of us. In the future I will be sure and give you a call. Thank you for all of your help in this matter, you were very friendly and understanding. You were wonderful to work with. Take care and have a great day!

1 ammi 2 Eastling 920-290-4333

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