

## Re: Paperwork



**From** Rebekah Carey <nanabuzu72@icloud.com>

**To** <custcare@rooms101.com>

**Date** 2022-02-28 17:24

I finally had to go on the text to read the paperwork. My husband and I are both retired, so that is incorrect on the paperwork. Also, I put the \$50 layaway fee with one of our cards but, was not told you'd be using the same card for the remainder. I thought I was to call in on the 7th. I told you I wanted to use my virtual card to pay for this.

My husband and I feel we were misrepresented by several aspects. I can't sign incorrect documents. Please just cancel this whole thing and return the \$50.

Thank you for your help but, I felt rushed throughout trying to set up a brief vacation. If you have any questions, please call back on 918-638-6703.

Sincerely,  
Paul and Rebekah Carey.

Sent from my iPhone

On Feb 28, 2022, at 7:55 PM, Rebekah Carey <nanabuzu72@icloud.com> wrote:

I keep getting a message when I go to the page to sign in, that the server cannot be found.

I also forgot to ask for a handicapped unit if you have one. I have had a stroke and can't do stairs and need a shower chair if there's one available.

Also, I forgot to ask about free show tickets or dining tickets with this package. We have always received extra benefits for doing a tour.

Get back to me asap since this won't let me sign in. Thank you.

Rebekah Carey

Sent from my iPhone

On Feb 28, 2022, at 7:16 PM, custcare@rooms101.com wrote:



Dear Rebekah,

Contacting you to let you know that your paperwork is ready to sign off on you will need to login.

Please use <https://rtsclient2.rooms101.com/>

Your email and Invoice Number 204857 are used to login.

Lake Buena Vista  
Kissimmee  
Orlando  
Branson  
Myrtle Beach  
Charleston  
Gatlinburg  
Las Vegas  
Hilton Head  
Lake Tahoe  
Costa Rica  
Poconos

Please verify the information that has been given to us so that we may proceed with your final confirmation.

Do not travel without your final confirmation in your possession.

If you have not received your final confirmation via email approximately 72 hours before your departure date contact customer care immediately before you depart on your vacation at 1-800-870-6691.

Have a great time on your trip.

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Purpose of this email is to confirm travel arrangements.