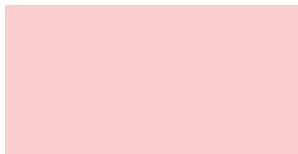


# Fwd: Important Travel Information: Your flight 1419 departing from ORD - Chicago, IL to LAS - Las Vegas, NV has been cancelled.



**From** Carla Mosby <carlacmosby@gmail.com>  
**To** <reservations@rooms101.com>  
**Date** 04/04/2022 05:26

Here is my ticket that has been canceled for April 1st.



## FLIGHT ALERT

**Hello CARLA,**

We're sorry that we've had to cancel your flight 1419 from **ORD - Chicago, IL** to **LAS - Las Vegas, NV** on **April, 01 2022**. We apologize for this inconvenience and the impact to your travel plans.

To assist with your travel, we've put together some options:

**Option #1 - Up to \$400 for travel on another airline**

If you prefer, we'll reimburse up to \$400 per traveler for travel on another airline within 72 hours.

Here's how it works: To purchase your tickets within the next 24 hours for one-way travel to be completed within 72 hours, please visit <https://rebook.tripeasy.com>, using your Last Name and Frontier reference # **GBDPQJ** to login. Then, book and pay for your one-way travel. Within 14 business days, a reimbursement check will be mailed to the address you provide on the payment page of the booking process.

**Option #2 - Full credit for your ticket + a \$100 Frontier voucher per traveler**

If you prefer to travel with Frontier at another time, we'll provide you with full credit for the unused value of your Frontier ticket plus a \$100 voucher per traveler valid for future travel with Frontier.

- Your credit will be sent to you within one week, and will be available for use for booking future travel on Frontier for 90 days from the date the credit was issued; your future travel does not need to be completed within 90 days

- Your voucher(s) will be sent to you within one week, and will be valid for redemption for 90 days from the date of issue. Travel does not need to be completed in that time.
- Voucher(s) and credits are valid for one-time use in booking future air travel on Frontier; Voucher(s) are applicable to ticket fare only, and not to taxes or fees

Here's how it works: Submit a request for your credit and voucher at <http://bit.ly/FrontierReimburse> and select "Credit and Voucher" from the drop-down menu.

### **Option #3 - Up to \$400 for alternative transportation**

If you prefer, we'll reimburse you up to \$400 for alternative transportation (i.e. car rental, train).

Here's how it works: Submit a copy of your receipt(s) within 30 days of your original travel date to <http://bit.ly/FrontierReimburse> and select "Other Reimbursement" from the drop-down menu.

### **Option #4 - Refund**

Here's how it works: Submit a copy of your receipt(s) within 30 days of your original travel date to <http://bit.ly/FrontierReimburse> and select "Refund" from the drop-down menu.

**If you are at the airport, please be sure to collect all checked luggage prior to leaving the airport or before checking in with another airline.**

Once again, we apologize for this disruption to your travel plans.

We hope you will give us the opportunity to welcome you onboard a future Frontier flight.

Sincerely,

Team Frontier

In instances where a refund option is offered, if no action is taken, any remaining balance will be converted to a credit after 30 days. The credit can be used to book future travel with Frontier for 90 days from the date of conversion. If you purchased the WORKS that date will be 365 days from the date of issue. If you used certain forms of payment in your original booking, your expiration date may be longer. Use your PNR to check your credit shell valid date at [flyfrontier.com](http://flyfrontier.com)

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