

# #31172723 - Mary Yates 5-13-2022 [ ref:\_00DD0qpSR.\_5002p2j8iFp:ref ]



**From** Complaints North America <complaints.northamerica@hotelbeds.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>  
**Date** 17/06/2022 08:10

*If you would like to add any extra information, then please select reply (below/above) without modifying the Query Subject.*

Case Number: 31172723

Case Subject: Mary Yates 5-13-2022

Created Date/Time: 31/05/2022 03:04 PM

## Agent Response:

<key id="Comment">

Good afternoon dear Andy.

Greetings from Hotelbeds.

I hope this email finds you well, please kindly take note that the hotel inform that the guest did arrive, the hotel inform that at the arrival the guest provide the following information

28 north rainbow drive cp 89403

Phone 7752202043 /

credit card ending 4756 for incidentals

mickeyyates@onemail.com .

As the booking was used full charge apply

If there is anything else we can help you with, please feel free to let us know

Have a wonderful day.

Help us make your experience even better. At the end of this email you will find a short survey to rate my service with 9 being the highest rating Thank you!

</key>

Regards/Un saludo,

Nimbe Lucina Hernandez Zarate

Client Operations Executive

-


How did we do? Please let us know by rating the quality of our service on a scale of 0 to 9 (9 being very satisfied):

0 1 2 3 4 5 6 7 8 9



Have a wonderful day

Kind regards  
CRC – Happy 2 help!

Nimbe Hernández 

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