

RE: CHANGE - Poconos 5/21/2022 Batz, Michael HELP URGENT PENALTY FEE????? wants 6/11/22 for 2 nights



From Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To reservations@rooms101.com <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>
Date 24/05/2022 06:43

Hello,

Reservation booked.

Confirmation Number:

Michael Batz #677714940

Dates Of Stay:

Jun 11, 2022 - Jun 13, 2022

2 Bedroom - Pocono Mountain Villas - 1 room

Thank you.



Ellie Berrada

-

Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330) | Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com

11951 International Drive Suite 2C3 Orlando, FL 32821

From: reservations@rooms101.com

Sent: Monday, May 23, 2022 12:47 PM

To: [Ellie Berrada](mailto:Ellie.Berrada); [Reda Berrada](mailto:Reda.Berrada)

Subject: Re: CHANGE - Poconos 5/21/2022 Batz, Michael HELP URGENT PENALTY FEE????? wants 6/11/22 for 2 nights

YES please book this. 6/11 for 2 nights

Michele

On 23/05/2022 08:44, Ellie Berrada wrote:

> Hello,

>

> From Exploria:

>

> Ellie,

>

> Total \$267 will be \$89 for the penalty and \$178 for the new

> reservation. Let me know if you would like me to proceed?

>

> Thank you.

>

> Ellie Berrada

>

> Vice President, Magic World Club

>

> Cell: [407-910-5330](tel:407-910-5330) [1] | Ellie.berrada@getawayvacationclubs.com

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> www.Magicworldclub.com [2]
>
> 11951 International Drive Suite 2C3 Orlando ,FL 32821
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> -----
>
> From: reservations@rooms101.com <reservations@rooms101.com>
> Sent: Monday, May 23, 2022 12:20:41 PM
> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda
> Berrada <reda.berrada@getawayvacationclubs.com>
> Subject: CHANGE - Poconos 5/21/2022 Batz, Michael HELP URGENT PENALTY
> FEE????? wants 6/11/22 for 2 nights
>
> Ellie,
>
> Please we need to get this fixed. THE CLIENT WANTS TO COME IN ON 6/11
>
> FOR 2 NIHTS. Told him to make up his mind..lol
>
> Please rebook that reservation and let me know what the additional fee
>
> is for the original cancellation, if there is any?
>
> Thanks
> Michele
>
> On 20/05/2022 12:12, Ellie Berrada wrote:
>> Hello,
>>
>> They didn't reply to that email. It's the accounting department. But
>> usually, they charge us for one night to two nights, it depends. How
>> long they are staying. I will let you know by Monday.
>>
>> Thank you.
>>
>> Ellie Berrada
>>
>> Vice President, Magic World Club
>>
>> Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com
>>
>> www.Magicworldclub.com [3] [2]
>>
>> 11951 International Drive Suite 2C3 Orlando, FL 32821
>>
>> -----
>>
>> From: reservations@rooms101.com <reservations@rooms101.com>
>> Sent: Friday, May 20, 2022 3:57:17 PM
>> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda
>> Berrada <reda.berrada@getawayvacationclubs.com>
>> Subject: Re: Poconos 5/21/2022 Batz, Michael HELP URGENT PENALTY
>> FEE?????
>>
>> Ellie is there a cost to us?? That is what we are looking to know
> as
>> the client will need to be charged it if there is??
>>
>> Michele
>> On 20/05/2022 11:21, Ellie Berrada wrote:
>>> Hello,
>>>
>>> This reservation is canceled.
>>>
>>> Thank you.
>>>

>>> Ellie Berrada
>>>
>>> Vice President, Magic World Club
>>>
>>> Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com
>>>
>>> www.Magicworldclub.com [3] [3] [2]
>>>
>>> 11951 International Drive Suite 2C3 Orlando ,FL 32821
>>>
>>> -----
>>>
>>> From: reservations@rooms101.com <reservations@rooms101.com>
>>> Sent: Friday, May 20, 2022 2:02:45 PM
>>> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
>>> Subject: Re: Poconos 5/21/2022 Batz, Michael HELP URGENT
>>>
>>> Yes
>>>
>>> On 20/05/2022 10:01, Ellie Berrada wrote:
>>>> Hello,
>>>>
>>>> They haven't replied to my email. Would you like me to cancel the
>>>> reservation?
>>>>
>>>> Thank you.
>>>>
>>>> Ellie Berrada
>>>>
>>>> Vice President, Magic World Club
>>>>
>>>> Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com
>>>>
>>>> www.Magicworldclub.com [3] [3] [3] [2]
>>>>
>>>> 11951 International Drive Suite 2C3 Orlando ,FL 32821
>>>>
>>>> -----
>>>>
>>>> From: reservations@rooms101.com <reservations@rooms101.com>
>>>> Sent: Friday, May 20, 2022 1:58:13 PM
>>>> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda
>>>> Berrada <reda.berrada@getawayvacationclubs.com>
>>>> Subject: Fwd: Re: Poconos 5/21/2022 Batz, Michael HELP URGENT
>>>>
>>>> I Need an answer on this - the guys not coming what is our
>>>> > cost????
>>>>
>>>> Thanks
>>>> Michele
>>>>
>>>> ----- Original Message -----
>>>> Subject: Re: Poconos 5/21/2022 Batz, Michael HELP URGENT
>>>> Date: 20/05/2022 05:47
>>>> From: reservations@rooms101.com
>>>> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
>>>>
>>>> Ellie,
>>>>
>>>> This client called in and wants to maybe change his dates? Is
>>>> > this
>>>> >> an
>>>> >>>
>>>> >>> option? What would the charge to us be if he cancels and/or
>>>> >> changes
>>>> >>>> his

>>>> reservation?
>>>>
>>>> Thanks
>>>> Michele
>>>>
>>>> On 19/05/2022 10:11, Ellie Berrada wrote:
>>>> Hello,
>>>>
>>>> I think these people are soooo lucky 🤔
>>>>
>>>> Reservation Booked.
>>>>
>>>> Confirmation Number:
>>>>
>>>> Michael Batz #676762726
>>>>
>>>> Dates Of Stay:
>>>>
>>>> May 21, 2022 - May 24, 2022
>>>>
>>>> 2 BEDROOM - POCONO MOUNTAIN VILLAS - 1 ROOM
>>>>
>>>> I will Let you know the tour info later.
>>>>
>>>> Thank you.
>>>>
>>>> Ellie Berrada
>>>>
>>>> Vice President, Magic World Club
>>>>
>>>> Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com
>>>>
>>>> www.Magicworldclub.com [3] [3] [3] [3] [2]
>>>>
>>>> 11951 International Drive Suite 2C3 Orlando ,FL 32821
>>>>
>>>> From: reservations@rooms101.com
>>>> Sent: Thursday, May 19, 2022 1:45 PM
>>>> To: Ellie Berrada; Reda Berrada
>>>> Subject: Fwd: Re: Poconos 5/21/2022 Batz, Michael ROOM and TOUR
>>>>
>>>> can you check to se if you have a cancellation for his dates
>>>> 5/21/2022
>>>> for 3 nights
>>>>
>>>> ----- Original Message -----
>>>> Subject: Re: Poconos 5/21/2022 Batz, Michael ROOM and TOUR
>>>> Date: 17/05/2022 14:55
>>>> From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
>>>> To: "reservations@rooms101.com" <reservations@rooms101.com>, Reda
>>>> Berrada <reda.berrada@getawayvacationclubs.com>
>>>>
>>>> Hello,
>>>>
>>>> Sorry, these dates aren't available. They are sold out for that
>>>> weekend
>>>> in the Poconos.
>>>>
>>>> Thank you.
>>>>
>>>> Ellie Berrada
>>>>
>>>> Vice President, Magic World Club
>>>>
>>>> Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com
>>>>

>>>> www.Magicworldclub.com [3] [3] [3] [3] [2]

>>>>

>>>> 11951 International Drive Suite 2C3 Orlando ,FL 32821

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>>>> From: reservations@rooms101.com <reservations@rooms101.com>

>>>> Sent: Tuesday, May 17, 2022 9:16:10 AM

>>>> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda

>>>> Berrada

>>>> <reda.berrada@getawayvacationclubs.com>

>>>> Subject: Poconos 5/21/2022 Batz, Michael ROOM and TOUR

>>>>

>>>> Ellie,

>>>>

>>>> Please book this reservation with SB in the Poconos

>>>>

>>>> Thanks

>>>> Michele

>>>>

>>>> Links:

>>>> -----

>>>> [1] tel:+14079105330

>>>> [2] <http://www.magicworldclub.com/>

>>>>

>>>>

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>>>> Links:

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>>>> [2]

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[url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328beb7ec4](https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328beb7ec4)

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>>>> [3] <http://www.Magicworldclub.com>

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>>>> Links:

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>>>> [1] tel:+14079105330

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[url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328beb7ec4](https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328beb7ec4)

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>>>> Links:

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> <https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328bet>
> [6]
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>> [2] <http://www.magicworldclub.com/>
>> [3] <http://www.Magicworldclub.com>
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> Links:
> -----
> [1] tel:+14079105330
> [2] <http://www.magicworldclub.com/>
> [3] <http://www.Magicworldclub.com>
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> [5]
> <https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328bet>
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> <https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328bet>
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> <https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.magicworldclub.com%2F&data=04%7C01%7CSeDavis%40capitalvacations.com%7C1fa8aae93f904a2b08e908d9f7d0630f%7Ce7b4796cf6c54328bet>
> [7]