Re: CANCEL - 382200 8/19/2022 Sidney Johnson--- kingcreek HELP URGENT

From CCR Reservations <reservations@customerchoicerewards.com>

 To
 <reservations@rooms101.com>

 Date
 19/08/2022 06:24

Hello, Location said: Cancelled, penalty waived

Hope all goes well with them.

Thanks again, Customer Choice Rewards Reservation Department 727-493-1246 * please note new address <u>reservations@customerchoicerewards.com</u>

On Fri, Aug 19, 2022 at 9:54 AM <<u>reservations@rooms101.com</u>> wrote:

Please cancel this reservation. Their son was in a major car accident
last night and he is going in for emergency surgery first thing this
morning.
The client is, of course, putting everything on hold to be with the
family.
Please advise of any penalty.
Thanks Michele
On 15/07/2022 08:09, CCR Reservations wrote:
> Hello, date change has been approved.
>
> Res 382200
>
> 2bdrm cottage
>
> Change dates to 8-19-22 for 2 nights
>
> Thanks again,
>
> Customer Choice Rewards
>
> Reservation Department
>
> 727-493-1246
> * please note new address <u>reservations@customerchoicerewards.com</u>
>
> On Thu, Jul 14, 2022 at 2:28 PM < <u>reservations@rooms101.com</u> > wrote:
>
>> the client is schedule for 2 bedroom cottage for 8/12/2022 for 2
>> nights
>> would like to change to 8/19/2022 for 2 nights. If the new dates are

>> sold out do not change the client leave the dates alone
>>
>> Thanks
>> Howie