

**Re: Davis Serita - 645.**

**From** Araza, Stephanie <stephannie.araza@cadillachotelmiamibeach.com>  
**To** Gonzalez, Ludy <ludy.gonzalez@cadillachotelmiamibeach.com>, <reservations@rooms101.com>  
**Date** 03/09/2022 05:51

On Fri, Sep 2, 2022 at 10:12 PM Gonzalez, Ludy <ludy.gonzalez@cadillachotelmiamibeach.com> wrote:

Hello Hotelbeds Team,

We have a mutual guest Ms. Davis Serita, she booked 1 room with 2 Queen beds through you but she came back to us asking for the room she thought she had booked; a room with 2 separate rooms and 4 queen beds. She wants a refund for only two nights that she stayed in our hotel, They will check out at 11am 9/3/22. Kindly inform us if that is possible? Our hotel could cancel without penalty, we just need confirmation from you since it is third party booking, to only charge her for two nights since she will leave at 9/3/22.

**Customer information**

SERITA DAVIS

Booking ref.: **235-7319199**    Booking date: **07/19/2022 18:01:43**    From United States Market

**Card information** NEW!

**Rooms**

Room Status: **Booked**

RATES	
FIT RO 53002	295.26\$ 238.26\$
From: 09/02/2022 From: 09/04/2022	To: 09/04/2022 To: 09/05/2022

Room Status: **Booked**

Check-in	Check-out
September 2 2022	September 5 2022

Hotel Confirmation Reference: 76301352

**Room Details:**

Booked Board	Base board	Annexed
ROOM ONLY	ROOM ONLY	**

Paxes Details:  
serita davis Age: 30 Years  
No Name Age: Years  
No Name Age: 2 Years

2 Adults / 1 Children / 0 Babies    3    1    Long Stay (Adults: 2, Children: 0) -10.00%

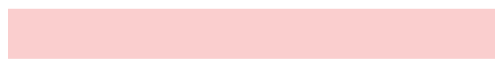
Cost breakdown:	Net	Taxes and fees	Total	(Per night)
09/02/2022 - 09/04/2022	233.10	32.63	265.73	USD
09/04/2022 - 09/05/2022	188.10	26.33	214.43	USD

Regards,



**Ludy Gonzalez**  
Front Office Manager  
W: 305 538-3373  
Cadillac Hotel & Beach Club, Autograph Collection  
3925 Collins Avenue, Miami Beach, FL 33140  
ludy.gonzalez@cadillachotelmiamibeach.com

[CADILLACHOTELMIAMIBEACH.COM](http://CADILLACHOTELMIAMIBEACH.COM)



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Thank you,



Stephannie Araza  
Guest Services Agent

W: 305 538 3373

Cadillac Hotel & Beach Club, Autograph Collection

3925 Collins Avenue, Miami Beach, FL 33140

[stephannie.araza@cadillachotelmiamibeach.com](mailto:stephannie.araza@cadillachotelmiamibeach.com)

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