## Re: Confirmation 614025 (Date Change)



From Jodi-Ann Dockery <jodiann.dockery@gmail.com>

To <reservations@rooms101.com>, Khalil Gordon <khalgordo@gmail.com>, Jodi-Ann Dockery <jodiann.dockery@gmail.com>

Date 30/06/2023 09:24

## Good afternoon,

Please be advised that we have attempted on numerous occasions to get in contact with Krystal Resort to request a date change. Rooms101.com informed us to contact the hotel directly and we haven't received a response. Please advise if we can cancel the trip with a full refund or can the dates be changed to an arrival date on July 16th, 2023. Thank you for your assistance in this matter.

Regards,
Jodi-Ann Dockery
Licensed Real Estate Salesperson

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