



Hi Rooms101.com,

Wells Fargo Bank, National Association decided in their customer's favor for the \$200 dispute that Kenya Young started on April 5, 2023. The dispute was created because the customer said the transaction was fraudulent.

**DISPUTE INFORMATION**

<b>Dispute ID</b>	du_1MtYKEINfD27Zm6goJZazKb4
<b>Customer</b>	Kenya Young
<b>Reason</b>	Fraudulent

[View in dashboard](#)

Disputes are a part of doing business online, but knowing that doesn't make them any less frustrating to deal with.

Unfortunately, once a bank decides that you've lost a dispute, that decision is final. While Stripe is not the decision maker, we are here to help you put your best case forward. If you haven't already, be sure to check **our guides** on how to submit the best evidence possible for each dispute reason.

If you'd like to know more about why you lost this particular dispute, the issuer has provided some documentation with their decision that may shed some light on their reasoning. You can view it on **your Dashboard** now.

We recognize that losing a dispute is painful. We are here to help and have put together some resources below on what you can do to avoid disputes.

Additional resources:

**[Read about preventing disputes](#)**

**[Review the lifecycle of a dispute](#)**

**[Disputes Best Practices \(3 min video\)](#)**

You can find answers to **common dispute questions** on our support site, and if you have further questions you can **contact us** for help.

Thank you,  
— The Stripe team