

Re: Re: new tour only--arcadia--stacy kline--6/23/2023



From Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To reservations@rooms101.com <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>
Date 12/07/2023 10:56

Yes, Margo is aware that the guests went to Arcadia Resort and complained that they were supposed to be staying at Ramada and the hotel that Margo booked for them had bed bugs. They were yelling at the front desk that the director of Marketing made them stay at a two-bedroom for two nights but they only charged us for one night Arcadia paid for the other night, and they even give them a \$150 gift card to use at the resort for the money that they paid. And Margo called me the same day and ask me if she will cancel the rest of the day at the hotel and I told her yes.

Thank you.

Ellie Berrada
Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330)

| Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com

11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>

Sent: Wednesday, July 12, 2023 2:44:42 PM

To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>

Subject: Fwd: Re: new tour only--arcadia--stacy kline--6/23/2023

Ellie i need to know what happen with this client, per Margo she did not stay at the hotel we book but you put her at the Ramada, I need a copy for the folio and proof she used the reservation

thanks

----- Original Message -----

Subject: Re: new tour only--arcadia--stacy kline--6/23/2023

Date: 20/06/2023 06:34

From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>

To: "reservations@rooms101.com" <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>

Hello,

Tour booked.

Tour ID: 56780 @ 06/23/23 @ 11am

Arcadia Sevierville

Thank you.

Ellie Berrada
Vice President, Magic World Club

Cell: 407-910-5330 [1]

| Ellie.berrada@getawayvacationclubs.com

11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>
Sent: Tuesday, June 20, 2023 10:03:50 AM
To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: Fwd: new tour only--arcadia--stacy kline--6/23/2023

checking to see if this was booked

----- Original Message -----

Subject: new tour only--arcadia--stacy kline--6/23/2023
Date: 19/06/2023 08:19
From: reservations@rooms101.com
To: MWC-Reda <reda.berrada@getawayvacationclubs.com>, MWC-Ellie <ellie.berrada@getawayvacationclubs.com>

please book this tour only

thanks

Links:

[1] tel:+14079105330

[2] <http://www.magicworldclub.com/>