

Re: new tour only--arcadia--stacy kline--6/23/2023



From Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To reservations@rooms101.com <reservations@rooms101.com>
Date 12/07/2023 11:40

You're welcome.

Thank you.

Ellie Berrada
Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330)

| Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com

11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>

Sent: Wednesday, July 12, 2023 3:00:25 PM

To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>

Subject: Re: new tour only--arcadia--stacy kline--6/23/2023

thanks

On 12/07/2023 10:56, Ellie Berrada wrote:

> Yes, Margo is aware that the guests went to Arcadia Resort and
> complained that they were supposed to be staying at Ramada and the
> hotel that Margo booked for them had bed bugs. They were yelling at
> the front desk that the director of Marketing made them stay at a
> two-bedroom for two nights but they only charged us for one night
> Arcadia paid for the other night, and they even give them a \$150 gift
> card to use at the resort for the money that they paid. And Margo
> called me the same day and ask me if she will cancel the rest of the
> day at the hotel and I told her yes.

>

> Thank you.

>

> Ellie Berrada

> Vice President, Magic World Club

>

> Cell: 407-910-5330 [1]

> | Ellie.berrada@getawayvacationclubs.com

>

> www.Magicworldclub.com [2]

>

> 11951 International Drive Suite 2C3 Orlando ,FL 32821

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>

> From: reservations@rooms101.com <reservations@rooms101.com>

> Sent: Wednesday, July 12, 2023 2:44:42 PM

> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda

> Berrada <reda.berrada@getawayvacationclubs.com>

> Subject: Fwd: Re: new tour only--arcadia--stacy kline--6/23/2023

>

> Ellie i need to know what happen with this client, per Margo she did
> not
> stay at the hotel we book but you put her at the Ramada, I need a copy
>
> for the folio and proof she used the reservation
>
> thanks
>
> ----- Original Message -----
> Subject: Re: new tour only--arcadia--stacy kline--6/23/2023
> Date: 20/06/2023 06:34
> From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
> To: "reservations@rooms101.com" <reservations@rooms101.com>, Reda
> Berrada <reda.berrada@getawayvacationclubs.com>
>
> Hello,
>
> Tour booked.
>
> Tour ID: 56780 @ 06/23/23 @ 11am
>
> Arcadia Sevierville
>
> Thank you.
>
> Ellie Berrada
> Vice President, Magic World Club
>
> Cell: 407-910-5330 [1]
> | Ellie.berrada@getawayvacationclubs.com
>
> www.Magicworldclub.com [3] [2]
>
> 11951 International Drive Suite 2C3 Orlando ,FL 32821
>
> -----
>
> From: reservations@rooms101.com <reservations@rooms101.com>
> Sent: Tuesday, June 20, 2023 10:03:50 AM
> To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda
> Berrada
> <reda.berrada@getawayvacationclubs.com>
> Subject: Fwd: new tour only--arcadia--stacy kline--6/23/2023
>
> checking to see if this was booked
>
> ----- Original Message -----
> Subject: new tour only--arcadia--stacy kline--6/23/2023
> Date: 19/06/2023 08:19
> From: reservations@rooms101.com
> To: MWC-Reda <reda.berrada@getawayvacationclubs.com>, MWC-Ellie
> <ellie.berrada@getawayvacationclubs.com>
>
> please book this tour only
>
> thanks
>
> Links:

- > -----
- > [1] tel:+14079105330
- > [2] <http://www.magicworldclub.com/>
- >
- >
- > Links:
- > -----
- > [1] tel:+14079105330
- > [2] <http://www.magicworldclub.com/>
- > [3] <http://www.Magicworldclub.com>