

COMPLAINT ACTIVITY REPORT Case # 90303649 **BBB Serving Central Florida**

Consumer Info: Burda, Steven
1171 Thrush Lane
Audubon, PA 19403
215 720-5205 -
steven.burda.mba@gmail.com

Business Info: Rooms101.Com

386 341-5331

Location Involved: (Same as above)

Consumer's Original Complaint :

I did not authorize \$200.00 on 01/31/2022 charge. Confirmation No.: 644841506 Refund me \$200.

Consumer's Desired Resolution:

Refund

BBB Processing

01/31/2022	web	BBB	Case Received by BBB
02/01/2022	wsa	BBB	Case Reviewed by BBB
02/01/2022	Otto	EMAIL	Send Acknowledgement to Consumer
02/01/2022	Otto	MAIL	Notify Business of Dispute
02/08/2022	WEB	BBB	RECEIVE BUSINESS RESPONSE : This client did authorize the charge when he agreed with the term and conditions. However, since he did not realize it we in an act of good faith, did issue the refund back to his credit card.