



BBB Serving Central Florida  
1600 South Grant St.  
Longwood, FL 32750  
Tel: (407) 621-3300 Fax: (407) 786-2625

February 21, 2022

Margo R Taylor  
Rooms101.Com  
PO Box 290538  
Port Orange, FL 32129-0538

2/24/22

RE: Case # 90303649: Steven Burda

Thank you for your cooperation in responding to the above consumer's complaint and for the opportunity to assist you with resolving their concerns.

Following BBB policy, we notified the consumer of your response and requested notification of whether or not a satisfactory resolution had been reached. BBB has not heard back from the consumer. Therefore, the complaint has been closed and will be included in your firm's BBB Business Profile as: Answered - "The business addressed the issues within the complaint, but the consumer either a) did not accept the response, OR b) did not notify BBB as to their satisfaction."

The text of your response may be publicly posted on BBB's website. BBB reserves the right to not post in accordance with BBB policy, and we may edit your response to protect privacy rights and to remove inappropriate language. In the event the consumer contacts BBB again regarding this issue, we may reach out to you to review any new or additional information we've received from the consumer.

We sincerely appreciate your cooperation in addressing this issue, and hope we can be of service to you in the future.

Sincerely,

Wanda Sanchez  
Consumer Affairs Representative