

## Re: Charter Club - 4/2/2022 Milne, Patricia TOURED?



**From** Kimberly Green <kimgreenqualityvacations@gmail.com>  
**To** Unknown <reservations@rooms101.com>  
**Date** 08/04/2022 09:21

Totally missed her 10am. Didn't want to reset when I spoke to her. Margo called her and she said she was walking here. Arrived around 10:45 am. Bad attitude every time we spoke to her. She came back for the 3pm wave and proceeded to time close us. She was more interested in getting her 20K steps for the day than anything else. She was wasting our time and she definitely let us know we were wasting hers. She left at 3:20pm. I spoke to Margo each time and let her know the circumstances and that it was a no tour/no pay guest.

On Fri, Apr 8, 2022, 12:21 PM <reservations@rooms101.com> wrote:

Yes I did but I always need something from you as backup so that if client does chargeback I have your information.

Michele

On 08/04/2022 08:14, Kimberly Green wrote:

> Please talk to Margo about this lady. She has all details.

> No pay.

>

> On Fri, Apr 8, 2022, 11:32 AM <reservations@rooms101.com> wrote:

>

>> Kim,

>>

>> Did this client tour?

>>

>> Michele

>>

>> On 30/03/2022 09:26, Kimberly Green wrote:

>>> 10am on 4/2

>>>

>>> On Wed, Mar 30, 2022, 1:16 PM <reservations@rooms101.com> wrote:

>>>

>>>> Does not matter whatever you have.

>>>>

>>>> On 30/03/2022 08:33, Kimberly Green wrote:

>>>>> OK, do you want 10am or 12:30pm on 4/2?

>>>>>

>>>>> On Wed, Mar 30, 2022, 12:16 PM <reservations@rooms101.com>

>> wrote:

>>>>>

>>>>>> Kim,

>>>>>>

>>>>>> Please book this tour.

>>>>>

>>>>> Thanks

>>>>> Michele

