#30667751 - Jeanell Watson



From noreplycrc <noreplycrc@hotelbeds.com>

To reservations@rooms101.com <reservations@rooms101.com>

Date 23/04/2022 10:12

hotelbeds

Dear travel partner,

Please note that we have replied to your ticket opened on our website in the Reservations Help Desk. Please kindly check your ticket to see your reply or add any extra information via comments.

Dear Andy,

Greetings from Hotelbeds.

Regarding your request, we spoke to the front desk agent Valeria, who informed us they didn't have any complaint from the geust during the stay, that the guest stayed for the 2 nights. The only thong they noted us that the guest checked out and left the cash deposit, yet the hotel informed them and they went back to pick it up and left.

So everything seems to be okay according to the hotel

If you have any additional doubt , please et us know. Regards,

Kind regards,

Client Relationship Centre



Reference Number: 235-7069179

Ticket Number: 30667751

Subject: Jeanell Wa	atson			

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