

## Re: 6/21/2022 Granger, NO show



**From** CCR Reservations <reservations@customerchoicerewards.com>  
**To** <reservations@rooms101.com>  
**Date** 21/06/2022 11:11

Good News....just got this reply from VO.....What happened was, one tour was booked in May, one was booked in June and the one that was today qualified.

Thanks again,  
Customer Choice Rewards  
Reservation Department  
727-493-1246

\* please note new address [reservations@customerchoicerewards.com](mailto:reservations@customerchoicerewards.com)

On Tue, Jun 21, 2022 at 3:03 PM CCR Reservations <[reservations@customerchoicerewards.com](mailto:reservations@customerchoicerewards.com)> wrote:

Hey, it's not signed but we will send this over and see what we can do.

Thanks again,  
Customer Choice Rewards  
Reservation Department  
727-493-1246

\* please note new address [reservations@customerchoicerewards.com](mailto:reservations@customerchoicerewards.com)

On Tue, Jun 21, 2022 at 2:46 PM <[reservations@rooms101.com](mailto:reservations@rooms101.com)> wrote:

Here is proof that this client did tour. The client is furious

----- Original Message -----

Subject: Fwd: 6/21/2022 Granger, NO show

Date: 21/06/2022 10:10

From: [reservations@rooms101.com](mailto:reservations@rooms101.com)

To: GUNN Mkt Reservations <[reservations@customerchoicerewards.com](mailto:reservations@customerchoicerewards.com)>

Jim,

This client not happy. He states that not only did he tour but he also bought.

Please check this out we do not want them to lose a sale due to incorrect information.

Michele

----- Original Message -----

Subject: 6/21/2022 Granger, NO show

Date: 21/06/2022 10:07

From: [michele@rooms101.com](mailto:michele@rooms101.com)

To: [reservations@rooms101.com](mailto:reservations@rooms101.com)