

## #31278338 - Awntwan Jones



**From** noreplycrc <noreplycrc@hotelbeds.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>  
**Date** 19/06/2022 12:37



Dear travel partner,

Please note that we have replied to your ticket opened on our website in the Reservations Help Desk. Please kindly check your ticket to see your reply or add any extra information via comments.

*Good Day Dear Partner*

*Greetings from Hotelbeds, we hope this email finds you well.*

*We would like to offer you an apology for the delay in the answer.*

*Following your request, we have contacted Hotel directly and spoke with Tiana at the front desk who mention this booking was used and as per the invoice or registration, they mention as per privacy policies they cannot share that documentation.*

*Reiterating our commitment to you and thanking you for your understanding in advance, we remain at your disposal for any questions or clarifications.*

*Regards*

*Susana Chavez*

*Client Operations Executive*

Kind regards,

Client Relationship Centre



Reference Number: 235-7212723

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Ticket Number: 31278338

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Subject: Awntwan Jones

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