

Reservations and your



From Natalie Hancock <nhancock30@gmail.com>

To <Reservations@rooms101.com>

Date 11/07/2022 12:14

Good Afternoon,

I spoke with rep on today and was instructed to send an email for one my accommodations were horrible and for two I didn't make my tour because I wasn't feeling well at all on Saturday and I took two home test and I went and got tested and they were all positive.

Let's start with the accommodations the first room was just nasty. The room wasn't cleaned good. The main bedroom the bed was full of hair and the sheets were disgusting there was dirty towels in the washing machine and the pull out couch was broken . The carpet was disgusting and all the bath tubs had hair in them. I went to the office the next morning and spoke with Emphasis and the other lady on duty I forgot her name it started with an A I think it was a white lady. They moved me to another room. That room was a little better but one of the bathrooms had no running water in it I wasn't able to report it until the next day by this time I'm not feeling well at all. It was overall a bad experience for me and my family. I just at least get a partial refund this was a horrible experience I never want to stay here again.

I have attached a copy of my Covid test against my better judgment because this is really a violation of hipaa and I shouldn't have to show my medical information but I attached it.

Thank you

Natalie Hancock



Provider Address: No information on file.

Provider Phone #: 1-866-389-2727

Hello,

You have a **POSITIVE** Covid-19 Test Result.

If you have a positive test result, it is very likely that you have COVID-19. Therefore, it is also likely that you may be placed in isolation to avoid spreading the virus to others. There is a very small chance that this test can give a positive result that is wrong (a false positive result). Some people who test positive for COVID-19 may be eligible to receive monoclonal antibody treatment. Patients who have a PCP should talk to their provider to screen for and order this treatment if indicated. Patients without a PCP can go to an urgent care center or ER for evaluation. For more information regarding this treatment and to see if it may be something you could qualify for, see this [Patient Fact Sheet](#) .

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