


Re: Re: new res--pocono--kenya shard 7/29/2022 2 bedroom

 **From** Reda Berrada <reda.berrada@getawayvacationclubs.com>
To Ellie Berrada <ellie.berrada@getawayvacationclubs.com>, reservations@rooms101.com <reservations@rooms101.com>
Date 30/07/2022 11:27

Hello

Exploria canceled the room this morning and gave it to another guest since she never checked in. When the guest showed up the day after she was supposed to check in, they only had an open unit that wasn't renovated yet, but the guest refused to stay and checked out. Exploria will not pay on this tour since the guest never checked in the day, she was supposed to nor called to notify that she was checking in the following day.

Thank you.

Reda Berrada

Magic World Club

[407-230-2002](tel:407-230-2002) | Reda.berrada@getawayvacationclubs.com

11951 International Drive Suite 2c3 Orlando ,FL 32821

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From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
Sent: Saturday, July 30, 2022 9:42:31 AM
To: reservations@rooms101.com <reservations@rooms101.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: Re: Re: new res--pocono--kenya shard 7/29/2022 2 bedroom

Good morning,

This guest was a No show to the property.

Thank you.

Ellie Berrada
Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330) | Ellie.berrada@getawayvacationclubs.com
www.Magicworldclub.com
11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>
Sent: Wednesday, July 20, 2022 10:37:22 AM
To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: Fwd: Re: new res--pocono--kenya shard 7/29/2022 2 bedroom

I try to call client but got voice mail left message she need to pay the fees upon check in

----- Original Message -----

Subject: Re: new res--pocono--kenya shard 7/29/2022 2 bedroom
Date: 20/07/2022 06:08
From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To: "reservations@rooms101.com" <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>

Good morning,

From Exploria:

Good morning,

We were confirming the guest Kenya Shard and they stated they already paid for the taxes, resort fees, and deposit directly with their vendor. Could you assist with reaching the guest since these will be due at the time of check-in? They stated they paid \$50 for these to be covered. Please advise.

Thank you.

Ellie Berrada

Vice President, Magic World Club

Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com [2]

11951 International Drive Suite 2C3 Orlando ,FL 32821

From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
Sent: Wednesday, July 6, 2022 1:15:49 PM
To: reservations@rooms101.com <reservations@rooms101.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: Re: new res--pocono--kenya shard 7/29/2022 2 bedroom

Hello,

Reservation booked.

Reservation # 1145372
Thread # 2312571

Two bedroom Villa Poconos Mountain.

Travel dates: 07/29 to 08/01/2022

Thank you.

Ellie Berrada

Vice President, Magic World Club

Cell: 407-910-5330 [1] | Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com [2]

11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>
Sent: Wednesday, June 29, 2022 1:26:34 PM
To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: new res--pocono--kenya shard 7/29/2022 2 bedroom

please book the room and tour

thanks

Links:

[1] tel:+14079105330

[2] <http://www.magicworldclub.com/>