Re: last minute res--hh--manuel perry 7/29/2022 holiday inn standard ocean view

From Cathryn J. Hruska <holidayhost@holidayvip.com>

To Reservations <reservations@rooms101.com> Cc Cindy Kerr <ckerr@holidayvip.com>

Cc Cindy Kerr <ckerr@holidayvip Date 30/07/2022 06:27

Good Morning,

This guest was a No Show at hotel. I called her yesterday morning and she stated she would be here by 3 PM. I then tried to call her back a little after 3PM and she did not answer. I faxed the voucher to the hotel. She No showed?? Please advise that the hotel will charge us for 1 night.

Thank You,

Cathy

---- Original Message ----From: "Cathryn Hruska" <<u>holidayhost@holidayvip.com</u>>
To: "Reservations" <<u>reservations@rooms101.com</u>>
Sent: Wednesday, July 27, 2022 3:22:27 PM
Subject: Re: last minute res--hh--manuel perry 7/29/2022 holiday inn standard ocean view

Tropical Winds OV 2 Queen beds #195629

---- Original Message ----From: "Reservations" <<u>reservations@rooms101.com</u>>
To: "Cathryn Hruska" <<u>holidayhost@holidayvip.com</u>>
Sent: Wednesday, July 27, 2022 3:11:17 PM
Subject: Re: last minute res--hh--manuel perry 7/29/2022 holiday inn standard ocean view

yes go ahead and try

On 27/07/2022 11:09, Cathryn J. Hruska wrote:

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Sorry, not available; however, I have a 4 night cancel today at TW OV
that I have not released yet. Do you want me to try and do a name
change for 7/29 & 7/30?
Please advise,
Cathy
----- Original Message -----
From: "Reservations" <<u>reservations@rooms101.com</u>>
To: "Cynthia Kerr" <<u>cindy.holidayhost@gmail.com</u>>, "Cathryn Hruska"
<<u>holidayhost@holidayvip.com</u>>
Sent: Wednesday, July 27, 2022 3:04:07 PM
Subject: last minute res--hh--manuel perry 7/29/2022 holiday inn
standard ocean view
please book standard ocean view at holiday inn and the tour
thanks
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