

#32223340 - Lancia Dezalón 8-5-2022 [ref:_00DD0qpSR._5002p2lO73m:ref]



From Complaints North America <complaints.northamerica@hotelbeds.com>
To reservations@rooms101.com <reservations@rooms101.com>
Date 18/08/2022 14:20

If you would like to add any extra information, then please select reply (below/above) without modifying the Query Subject.

Case Number: 32223340

Case Subject: Lancia Dezalón 8-5-2022

Created Date/Time: 16/08/2022 8:41

Agent Response:

<key id="Comment">

Dear Andy,

Thank you for contacting Hotelbeds,

Regarding your request, we inform you that we contacted the hotel and they confirmed to us that our mutual client used the booking the 7 nights. However, for security the hotel cannot provide any documentation.

Apologies for the inconvenience.

If you need further assistance do not hesitate to contact us.

</key>

Regards/Un saludo,

Lezlie Cruz
Client Relationship Centres

-

How did we do? Please let us know by rating the quality of our service on a scale of 0 to 9 (9 being very satisfied):

0 1 2 3 4 5 6 7 8 9



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