


## Re: Cap-MB 8/13/2022 Johnson, Tawanda TOUR ONL URGENT PLZ

 **From** Ellie Berrada <ellie.berrada@getawayvacationclubs.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>  
**Date** 17/08/2022 09:08

Hello Michele,

This guest was NQ

The notes indicate that the guest showed up at 12pm (an hour early) – They were not checking in guests for the 1pm time yet due to having an owner wave before at 12:45 – They decided to sit in the lobby and wait – When the front desk started checking in owners for the 12:45 time – guests got upset and started calling the front desk agents racist - then they left.

Ellie Berrada  
Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330)  
| [Ellie.berrada@getawayvacationclubs.com](mailto:Ellie.berrada@getawayvacationclubs.com)  
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**From:** Ellie Berrada <ellie.berrada@getawayvacationclubs.com>  
**Sent:** Friday, August 12, 2022 3:37:24 PM  
**To:** reservations@rooms101.com <reservations@rooms101.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>  
**Subject:** Re: Cap-MB 8/13/2022 Johnson, Tawanda TOUR ONL URGENT PLZ

Hello,

Tour booked.  
Guest: Tawanda Johnson  
Tour date: 8/13  
Tour time: 1pm  
CONF# 2461189

Ellie Berrada  
Vice President, Magic World Club

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**From:** reservations@rooms101.com <reservations@rooms101.com>  
**Sent:** Wednesday, August 10, 2022 4:23:50 PM  
**To:** Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>  
**Subject:** Cap-MB 8/13/2022 Johnson, Tawanda TOUR ONL URGENT PLZ

Ellie,

Please book this tour with Capital in Myrtle Beach.

Thanks  
Michele