

Gorham reservation



From Matthew Colgrove <matthew.colgrove@beach-vacation.com>
To <reservations@rooms101.com>
Date 22/06/2023 11:08

This is Matthew, I am the Guest Service manager at Myrtlewood Villas.

Mr Gorham was displeased with the accommodations he was checked into and wanted to check out. I am willing to waive the cxl fee for him, that he can be placed in a location he is happy with.

We offered to fix the challenges that they were concerned over, however I did not have another room to move him into. Thank you for your assistance

Matthew

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