

Re: RESEND: ARCADIA-PF 4/14/2023 Griffin, Erica TOUR ONLY (HELP) Attachment


 **From** Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To reservations@rooms101.com <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>
Date 18/04/2023 11:08

 image (3).png (~79 KB)

Hello,

From Arcadia:

This guest was NQ / under income, and their fiancé was not present. ----- The guest called Pamela from(Magic World Club), and she raised her voice at the guest, telling her to demand that she takes the presentation. Pamela was very unprofessional and created unnecessary drama instead of offering a solution. The Mrs. was 15k under income and had a fiancé outside in the car waiting on her.
Attached are the qualifications.

Thank you.

From: reservations@rooms101.com <reservations@rooms101.com>
Sent: Tuesday, April 18, 2023, 12:54 PM
To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>
Subject: RESEND: ARCADIA-PF 4/14/2023 Griffin, Erica TOUR ONLY (HELP) Attachment

Anything on this yet?

----- Original Message -----

Subject: Fwd: Re: ARCADIA-PF 4/14/2023 Griffin, Erica TOUR ONLY (HELP) Attachment
Date: 14/04/2023 08:28
From: reservations@rooms101.com
To: MWC-Ellie <ellie.berrada@getawayvacationclubs.com>, MWC-Reda <reda.berrada@getawayvacationclubs.com>

This client just called stating that they were NQ'd because they did not make \$70K. I have attached the qualifications that you sent and nowhere does it state that they have to make \$70K.

Please look into this and get back with me.

Thanks
Michele

On 20/02/2023 15:25, Ellie Berrada wrote:

> Hello,
>
> Tour booked.
>
> TI: 50093
>
> Tour date : 04/14@ 12pm
>
> Arcadia Sevierville
>
> Thank you.
>
> Ellie Berrada
> Vice President, Magic World Club
>
> Cell: 407-910-5330 [1]
> | Ellie.berrada@getawayvacationclubs.com
>
> www.Magicworldclub.com [2]
>

> 11951 International Drive Suite 2C3 Orlando ,FL 32821
>
> -----
>
> From: reservations@rooms101.com <reservations@rooms101.com>
> Sent: Friday, February 17, 2023 10:41:44 AM
> To Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda
> Berrada <reda.berrada@getawayvacationclubs.com>
> Subject: ARCADIA-PF 4/14/2023 Griffin, Erica TOUR ONLY
>
> Ellie,
>
> Please book this tour with Arcadia in Sevierville.
>
> Thanks
> Michele
>
> Links:
> ----
> [1] tel:+14079105330
> [2] <http://www.magicworldclub.com/>