

Fwd: Myrtlewood villas



From <howie@rooms101.com>
To Reservations <reservations@rooms101.com>
Date 17/04/2023 06:51

----- Original Message -----

Subject: Myrtlewood villas
Date: 2023-04-14 15:43
From: Katrina Shaw <katrinaspradleyshaw@icloud.com>
To: Custcare@rooms101.com

Hi

We arrived on site to a dirty unit including the bed linens. There was also mold in the bathroom . We were unable to be moved due to their being no available rooms. We also experienced a lot of confusion when taking the tour with enjoi travel over at Crown Reef Resorts. They had no idea we were coming, or that Myrtlewood was even a property of theirs. Not sure if anything can be done about this now as our time here is up . But definitely wanted to bring this to your attention. We feel as though we didn't get the tour we were seeking regarding learning more about timeshares and what is availability for we're we would prefer to stay.

Sent from my iPhone