

Re: new tour--nc-travel club deana roberson 6/8/2023



From Ellie Berrada <ellie.berrada@getawayvacationclubs.com>
To reservations@rooms101.com <reservations@rooms101.com>, Reda Berrada <reda.berrada@getawayvacationclubs.com>
Date 12/06/2023 06:24

Hello,

From Newport Miami

Good morning,

This guest was NQ. She started the tour after 10 minutes. She left the table, went to the front desk, and told them that she was at a Westgate Presentation that same morning. We are investigating whether Magic World Club is double-booking the tours to different locations. This may cause a termination of the contract immediately.

Thank you.

Ellie Berrada
Vice President, Magic World Club

Cell: [407-910-5330](tel:407-910-5330)

| Ellie.berrada@getawayvacationclubs.com

www.Magicworldclub.com

11951 International Drive Suite 2C3 Orlando, FL 32821

From: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>

Sent: Sunday, June 4, 2023 6:59:09 PM

To: reservations@rooms101.com <reservations@rooms101.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>

Subject: Re: new tour--nc-travel club deana roberson 6/8/2023

Hello,

Tour booked.

TI: 262697 @ 06/08 @ 11:30am

Vista Cay Travel club.

Thank you.

Ellie Berrada
Vice President, Magic World Club

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11951 International Drive Suite 2C3 Orlando ,FL 32821

From: reservations@rooms101.com <reservations@rooms101.com>

Sent: Friday, June 2, 2023 1:03:03 PM

To: Ellie Berrada <ellie.berrada@getawayvacationclubs.com>; Reda Berrada <reda.berrada@getawayvacationclubs.com>

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please book the travel club not reg line

thanks