

Please note that we have replied to your ticket opened on our website in the Reservations Help Desk.  
Please kindly check your ticket to see your reply or add any extra information via comments.

*Dear Howie,*

*Greetings from Hotelbeds.*

*Regarding the following reservation:*

*Reservation number: 256-9394091*

*Please be informed that this reservation has been made under a closed contract. This type of reservation is under special terms and conditions, therefore cancellation without penalty is not allowed. We suggest that you cancel and rebook.*

*If you need further assistance, please do not hesitate to contact us.*

*Best regards,*

*Cristian Henao Cardona*

*Customer Operations Executive*

Kind regards,

Client Relationship Centre



Reference Number: 256-9394091

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Ticket Number: 36638626

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Subject: Tisha Payne-reed Book in error



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