

# #40306589 - cancellation at resort no charge by manager



**From** noreplycrc <noreplycrc@hotelbeds.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>  
**Date** 12/04/2024 09:17



Dear travel partner,

Please note that we have replied to your ticket opened on our website in the Reservations Help Desk.  
Please kindly check your ticket to see your reply or add any extra information via comments.

*Dear Partner,  
Greetong from Hotelbeds ,*

*Regarding the booking 235-10731485, We are pleased to let you know that we have received a response from the hotel, and they agreed to waive the cancellation fees in full. No charge will be applied from our side and our booking system has been updated accordingly.*

*Should you need any further assistance, please do not hesitate to contact us*

*Zaidee Canto Perez*

*Client Relationship Centres.*

Kind regards,

Client Relationship Centre



Reference Number: 235-10731485

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Ticket Number: 40306589

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Subject: cancellation at resort no charge by manager

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