



**From** Online North America HBS <online.northamerica@hotelbeds.com>  
**To** reservations@rooms101.com <reservations@rooms101.com>  
**Date** 26/04/2024 10:12

*If you would like to add any extra information, then please select reply (below/above) without modifying the Query Subject.*

Case Number: 40499771  
Case Subject: 256-12515916 Erik Hall 4/26/2024  
Created Date/Time: 25/04/2024 12:26

**Agent Response:**

<key id="Comment">

Dear Howie,

Thank you for contacting Hotelbeds.

We inform you that we have contacted the hotel and they have confirmed to us the cancellation free of charges of the booking, which we have already processed in our end.

If you require further information do not hesitate to contact us.

Please help us by making your experience even better. You can scroll down at the end of this email and rate my service. Thank you!

</key>

Regards/Un saludo,

Miguel Flores  
Client Operations Executive

USA, Canada & Others: (+1) 8448126597  
Brasil: (+55) 1131975981

How did we do? Please let us know by rating the quality of our service on a scale of 0 to 9 (9 being very satisfied):

0 1 2 3 4 5 6 7 8 9

