



Rooms101.com  
P.O. Box 290538, Port Orange, FL 32129  
Customer Service: 1-800-870-6691

Email: [custcare@rooms101.com](mailto:custcare@rooms101.com)

## Vacation Invoice

TO: Denise Ricks  
Shelton Ricks  
18465 Winston St  
Detroit MI 48219

Invoice ID: 205582



Date: 04/18/2023

**YOUR OFFICIAL CONFIRMATION WILL BE SENT TO YOU WITHIN 72 HOURS OF YOUR ARRIVAL DATE.  
YOU CANNOT CHECK IN WITHOUT YOUR CONFIRMATION!**

**If you do not receive confirmation contact Rooms101.com directly.**

CardHolder/Pay Type	Last 4	Num	Payment Date	Amount
Denise Ricks	3587	1	07/20/2022	\$ 50.00
Denise Ricks	5122	2	10/21/2022	\$ 149.61
Denise Ricks	5122	3	11/18/2022	\$ 149.61
Denise Ricks	5122	4	05/22/2023	\$ 326.14
Denise Ricks	5122	5	06/22/2023	\$ 326.14
Denise Ricks	5122	6	07/24/2023	\$ 326.14
Denise Ricks	5122	7	08/10/2023	\$ 326.16
Total Amount Due				\$ 1,653.80

Payment Schedule: (No further notice will be given. Funds will automatically be taken on the dates listed below. If the funds are not available your vacation could be cancelled with no refund.) This purchased price of this vacation package was verbally purchased by consumer by phone. This purchased price of this vacation package was not an online purchase by the consumer. I Agree to the above charges as listed above and have affixed by signature below.

I have read and understand Payment Schedule

Card Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Terms and Conditions of the Reservation

You affirm that the following information is true and correct. You are scheduled to arrive on 08/15/2023 for 7 nights, at The Grove Resort SPA (3 Bedroom Suite ) in Orlando. Located at 14501 Grove Resort Ave. The number in my party is 5. Fees and taxes and Deposit due at check in. I understand any special requests can be made, but cannot be guaranteed.

I have read and understand Terms and conditions of Reservation

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### CANCELLATION AND CHANGE POLICY

All cancellations and changes are subject to a \$50.00 per unit fee and must be made before 08/10/2023. Any cancellations or changes done after 08/10/2023 will be subject to full hotel cost. The property makes no refunds for no shows or early checkouts. Any cancellations or changes must be received in writing via US Mail to Customer Service P.O. Box 290538, Port Orange, FL 32129.

I have read and understand Cancellation and Change Policy

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Charge Back Policy

Charge backs occur when your credit card provider requests that rooms101.com returns monies on a transaction which you dispute or claim is fraudulent. rooms101.com recognizes that charge backs can happen for a variety of valid reasons. However, if you make a

credit card payment through rooms101.com in respect of a booking, and you later dispute this legitimate charge by raising a charge back without merit (in our sole discretion), whether fraudulently or otherwise, we may take steps to recover any charges resulting from such an unmerited charge back from you directly. Unmerited charge backs include but are not limited to: disputing a charge made in accordance with the Cancellation policy; disputing a charge made in respect of the rental and your touring obligation of resort or vacation club in which you fail to make reasonable efforts to work with rooms101.com to resolve any issues; or requesting a charge back without a legitimate reason and/or failing to provide any supporting information in respect of the charge back to allow those parties from which the charge back is requested to assess the basis of the charge back request. rooms101.com takes a zero tolerance approach to charge back fraud. Furthermore, in the event of any unmerited charge back requests, we reserve the right to recover monies by any legitimate means available to us, including using a third-party debt collection agency, or any other lawful means to recover funds successfully charged back to you in such circumstances.

I have read and understand our Charge Back Policy.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Have a safe trip from the Team at Rooms101.com